Lancashire County Council

Corporate Parenting Board

Minutes of the Meeting held on Wednesday, 24th November, 2021 at 6.00pm in Zoom Virtual Meeting

Present:	Members			
	County Councillor Stephen Clarke	- Lancashire County Council		
	County Councillor Ash Sutcliffe	- Lancashire County Council		
	County Councillor Jeff Couperthwaite	- Lancashire County Council		
	County Councillor Andrea Kay	- Lancashire County Council		
	County Councillor Scott Smith	- Lancashire County Council		
	County Councillor Rupert Swarbrick	- Lancashire County Council		
	County Councillor Julie Gibson	- Lancashire County Council		
	Graham Lindley	- Fostering Forum		

Co-opted members

Mary Georgia

Julie Dawkins Andreas Feldhaar Janice Laing	Fostering ProvidersPermanence Service, LCCPermanence Service, LCC		
<u> </u>	·		
Moya McKinney	- Permanence Service - Leaving Care, LCC		
Paul McIntyre	- Fostering, Adoption Lancashire & Blackpool		
	and Residential Services, LCC		
Catherine Brooks	 Child and Family Wellbeing Service, LCC 		
Neil Drummond	 Lancashire Constabulary PPU 		
Brian Wood	- Child and Family Wellbeing Service, LCC		
Adam Riley	 Child and Family Wellbeing Service 		
April Rankin	 Child and Family Wellbeing Service 		
Rebecca McGeown	- Lancs 0-19, Virgin Care Ltd		
Caroline Waldron	- East Lancashire CCG		
Maureen Huddleston	 Enhanced CLA Health Teams, UHMB 		

- LINX Representative

- LINX Representative

Other Attendees

Barbara Bath	 Children's Social Care, LCC
Brendan Lee	- Permanence Service, LCC

Amanda Barbour Sam Gorton

- Leaving Care Service, LCC
- Democratic Services, LCC

1. Introductions and Apologies

All were welcomed to the meeting and apologies were received from Bev Williams, Liz Donnelly-Nelson, Lynsey Evans, Stephen Young, Audrey Swann, Dr Nicola Bamford, Gina Power, Jo Swords and Kirsty Clarke.

Caroline Waldron was attending on behalf of Kirsty Byrne and Helen Hargreaves, Clinical Commissioning Groups.

2. Notes of the Meeting and Matters Arising from 21 September 2021

Resolved: That the minutes were agreed as an accurate record and there were no matters arising from them.

3. Participation Team Update

Mary and Georgia from LINX (Lancashire's Children in Care Council), April Rankin and Adam Riley, Child and Family Wellbeing Service, Lancashire County Council provided the Board with a revised presentation which can be found attached to the minutes and provided further insight on Participation including:

- What is Participation?
- What are the aims?
- Meet the Staff Team
- Lancashire Youth Council
- What has Lancashire Youth Council been up to?
- POWAR Send Forum
- What has POWAR been up to?
- LINX Children in Care Council (CICC) and Care Leaver Forum (CLF)
- What has CICC and CLF been up to?
- Working alongside
- Upskilling to teach additional skills
- Locations

An update was received on what LINX (Children in Care Council) (CICC) and the Care Leaver Forum (CLF) had been doing from July 2021 to the present, which included online sessions which had now moved to a hybrid model as well as face to face, to better facilitate the needs of young people. To date there had been 191 engagements with 50 unique young people. The sessions included the summer events and care leaver week activities which were a huge success with 21 care experienced young people attending the summer involvement Zoom sessions and 28 care experienced young people attending the summer involvement activity day sessions. The age range of the young people that attended were between 8 and 25. Care leavers week also saw 55 engagements of whom 23 were unique young people to the Service.

It was noted that the young people have been committed to their role in these groups and have been taking part in extra meetings and sessions such as interview panels for social workers, facilitating interviews for the youth policy strategic lead role and are currently working with Children's Social Care managers to interview senior social workers where the young people's marks are equal to the managers.

An important aspect of the Children in Care Council (CICC) and Care Leavers Forum (CLF) is to ensure that Lancashire's looked after children and care leavers, are making changes which helps other children and young people. There are opportunities to attend meetings and work with other children looked after forums across the North West, as well as working with local groups, Social Workers, Targeted Youth Support Workers, Personal Advisors, Managers and Heads of Service.

One of the ways in which young people can make change is through Young Inspectors, and a training day was recently delivered for all members to become young inspectors who will then inspect services for cared for children and young people. Other young people from Lancashire's wider participation groups also attended the training, to plan for visits to SEN schools, and Child and Family Wellbeing provisions.

Members on the groups have also taken part in consultations where the feedback received is imperative. This included the Family Safeguarding booklet, fostering and adoption, what's it like to be supported by Children's Social Care and the summer involvement and recruitment event with the aim being to share the outcomes and reports with the young people.

Presentations have also been given to locality managers and team meetings to share the Participation Offer and there had been attendance at the Key Stage 4 Children Looked After Conference to share opportunities for children looked after across Lancashire, with the help from young people, who have also delivered a presentation to the Social Work Academy on what is and why participation is important.

The Board also noted that one of the roles as workers in the Children in Care Council and Care Leavers Forum is to support young people to attend the Corporate Parenting Board and other meetings, so they can see what change and discussions are being had to make positive changes.

The group recently met Brendan Lee, Head of Service, Children Looked After and Leaving Care, Lancashire County Council and Councillor Stephen Clarke, Chair of the Corporate Parenting Board, to talk about various topics which are important to the group, which included mental health, Child and Adolescent Mental Health Services (CAMHS), accommodation and social worker changes. Work is also ongoing to support young people to attend meetings as it is important for them to speak up, however at the moment that is a big step for some of the young people and work on this will continue.

There has also been involvement with the BBC who have offered workshops for young people with topics such as fake news and how to film a short story on a mobile phone. The BBC also talked to the young people on apprenticeships and job roles that they had coming up and how Lancashire's care leavers could apply for them.

During Care Leavers Week, young people talked to elected members about their lived experiences and current issues and the Participation groups have also had the opportunity to meet with The High Sheriff of Lancashire and County Councillor Cosima Towneley, Cabinet Member for Children and Families, Lancashire County Council to discuss support, campaigns and current topics.

Members were also shown a short video from Georgia, young person, on her positive outcomes, life experiences and achievements and how participation has helped with this.

Following the presentation there were a number of questions raised which included:

Whether feedback from consultations would be given back to young people and it was confirmed that this would be shared with them and the impact that their feedback had made, along with explaining that change cannot always be seen overnight and ensuring they are updated during the process.

There was a request as to what the next steps were for the Participation Service and whether there was a difference that had been seen following the service being brought back in-house. The Board were informed that prior to Christmas an evaluation would take place on what has been done well, and where improvements could be made. It was also noted that it had been good to see new young people attending the groups and that participation in the summer activities and care leavers week had been really positive.

A driver for participation was that young people could meet new young people in similar and different situations and seeing a difference to change being made.

The Board thanked everybody for their update and congratulated all involved for the difference that had been made since taking over the Participation contract.

Resolved: That the Board noted the update.

4. The Rossendale Dental Pilot

Amanda Barbour, Permanence Service, Lancashire County Council and Caroline Waldron Safeguarding and Looked After Children, East Lancashire Clinical Commissioning Group (CCG) gave an update on the Rossendale Dental Pilot which commenced on 20 September 2021 and came about from an approach that was made by a Dental Practice within Rossendale raising concerns that not many children had returned for dental checks after the Covid pandemic. An

opportunity was identified for some collaboration between Clinical Commissioning Groups (CCGs), Children's Social Care and Dental Practices. It is a six month pilot, and an evaluation will commence in January 2022 as a mid-point. The pilot follows on from a report that had previously been presented to the Board where they were informed that Dental assessment data was at its lowest. Since that report, it was confirmed that the dental assessment data had significantly improved, particularly since the pilot had commenced.

The presentation attached to the minutes provided an overview on:

The beginnings – how the pilot came about Some interesting facts about dentists What are the aims and objectives of the pilot? How the pilot will meet these aims and objectives Where is the pilot happening? Who with? When? Next steps

A full bespoke training package has been produced by the Enhanced Child Looked After Team and this has been delivered to the Dentists and young people have been involved in that and there has been lots of social media communications around what children/young people think needs to be delivered in terms of training to Dentists, ie what they think Dentists need to know. There is also an option for Dentists to provide a virtual tour which will help those young people, particularly those with anxiety around attending in an attempt to break down some of the barriers and is a key element in the pilot scheme.

It is hoped that following the six month pilot scheme in Rossendale, it will be rolled out across Lancashire and South Cumbria and in order to do that a Post Graduate Dental Research student from UCLAN and NHSE/I has been enlisted and will formally evaluate the pilot. Feedback will be requested from children and young people and a number of ways to gather the information has been devised. This will be formalised in a formal review after six months of the pilot and any improvements required will be addressed prior to rolling this out across Lancashire and South Cumbria.

Following the presentation, it was queried as to whether there was quantitative as well as qualitative outcomes that were being looked at in the six month timeframe. It was noted that it would be quantifiably measured by the performance that will be monitored on a weekly basis in terms of the uptake of Dental Health Assessments for all children, however a bespoke dashboard has been developed just for the purpose of the Rossendale Dental Pilot. Current figures showed that there had been a slight increase since starting in September 2021. In the Rossendale footprint in August 2021 – 55.9% of children had an up to date dental check in the last 12 months and as of November 2021 there has been an increase to 61.3%. In comparison to the overarching children looked after population across the Lancashire footprint in August 2021 52% of all children had an up to date dental assessment and in November 2021 59.2% had an up to date assessment.

The Board also noted that access to emergency dental provision is done via the normal route, either by themselves or support from their social worker, their carer or Personal Advisor, by contacting the Dentist whom they are known to. Currently it is only NHS Dentists that are involved in the pilot and that is due to funding from the NHS England who commission the NHS dental provision. In terms of information sharing and governance processes, this is something that has been explored as part of the pilot and information guidance has been sought in relation to data sharing if children/young people are moved around. Solutions have been identified on how information can be shared effectively on young people in line with General Data Protection Regulation (GDPR).

In terms of the evaluation, it was confirmed that the Dentists themselves would be part of the evaluation and also after training, evaluation was requested from the Dental practices.

Early data shows that 10-15 year olds as well as those children who are placed with parents are less likely to visit the Dentist and make up around 20% of children who do not attend a Dentist, and this will help inform the second part of the roll out of the scheme and whether there needs to be more focused and targeted work with specific cohorts of children.

The Corporate Parenting Board were asked to acknowledge that two schemes have been run in the last year, one was in relation to initial health assessments which were really poor, and current figures are around 90% of children looked after have an up to date health assessment and the second is the dental assessments which were around 12% last year and are currently at 59.2% and in working collaboratively with a number of agencies, improvements are being seen.

Resolved: i) That the Board noted the update and congratulated everyone who was involved with the pilot scheme.

ii) That Sam Gorton, Democratic Services Officer, Lancashire County Council on behalf of the Chair of Corporate Parenting Board, write a letter of thanks to all the Dental Practices in the Rossendale area for their engagement with the project.

5. Child and Family Wellbeing Service Summer Programme 2021

Young people from LINX (Lancashire's Children in Care Council, Brian Wood, April Rankin and Adam Riley, Child and Family Wellbeing Service, Lancashire County Council provided an update to the Board on the Summer Involvement Report 2021 which was attached to the agenda and can be found here.

The report contained further details and Mary and Georgia, LINX (Children in Care Council) representatives, who attended the sessions, provided an update to the Board:

- Summary
- Uptake and planning
- Zoom sessions

- Borwick Hall Outdoor session
- Hothersall Lodge Outdoor session
- Anderton Centre Outdoor session
- Impact and staff feedback

A short video from young people was presented to the Board on the summer activities and it was proposed that these would be shared on social media.

After the event, it was noted that it had impacted each young person differently and that they had taken away something different from their time during the activities. Some young people stated that they would like to get involved in more outdoor activity type sessions and some expressed an interest in the youth offer and this has resulted in an increase of children and young people attending the Children in Care Council (CICC) and Care Leavers Forum (CLF). Positive feedback had also been received from carers.

Feedback from young people and staff will now be evaluated in preparation for the events for Summer 2022.

Resolved: That the Board noted the update.

6. How Do We Want to Make a Difference to Our Children and Young People

Brendan Lee, Children in Care and Care Leavers, and Andreas Feldhaar, Permanence Service, Lancashire County Council outlined to the Board that various meetings had taken place prior to the Board with the Chair and Deputy Chair of the Board along with the Cabinet Member for Children and Families, the Board's Lead Officer and the Director of Children's Services on the four priorities that Board will be involved in going forwards.

The Board was asked to launch a piece of work for all care leavers (16-25 years of age) to have a taster day/week at work, across the board from 1 April 2022. Planning for this will need to commence as soon as possible and will be a pilot for Lancashire and regular updates need to be provided for the Board and will require a Lead Officer to co-ordinate this with the support of members of the Corporate Parenting Board.

The corporate parenting principles and its role and responsibility to support young people in care and care leavers, were again reiterated and the Board were reminded of the four partnership priorities. Following discussions it was agreed that the Champion leads for each priority area were as follows:

- i) Achieving permanence County Councillor Stephen Clarke
- ii) Improving sufficiency, providing the right homes at the right place at the right time County Councillors Julie Gibson and Andrea Kay
- iii) Improving physical, social emotional and mental health support and outcomes County Councillors Rupert Swarbrick and Ash Sutcliffe

 iv) Improving education, employment and training opportunities and outcomes -County Councillors Jeff Couperthwaite and Scott Smith

It was suggested that consultation events with wider partners, where young people can hold them to account would also be a good opportunity in progressing the key priorities.

The Board were also informed that NHS England are currently piloting schemes in acute hospitals to provide care leaver work provision in three locations, Salford, Liverpool and Blackpool and the plan is to roll this out wider which will include Lancashire hospitals and will offer young people an opportunity to work and seek employment in the NHS.

Resolved: That Brendan Lee and Andreas Feldhaar will contact the leads for each priority to commence work and will set up virtual meetings to

outline what is required from Elected Members.

7. Update on Lancashire's Care Leavers Week

Young people from LINX (Lancashire's Children in Care Council), Brian Wood, Child and Family Wellbeing Service and Moya McKinney, Permanence Service, Lancashire County Council provided the Board with an update on the Care Leavers week that had been held in November 2021 which provided lots of opportunities for care leavers to join in various events. There was some disappointment in terms of the numbers of young people who attended the events which was due to a number of reasons, ie planning and due to restrictions of Covid and timescales. There was an introductory event with Councillors and Senior Officers where young people shared their stories and journeys. There were also a number of craft and cooking events and a walking event with staff and young people which was hugely successful and has been arranged again and took place today. The week ended with a celebration event for a number of achievements for care leavers. The Board also noted that staff in the Service felt that they had made very strong connections with young people who wanted to come to the events, however, were unable to for a number of reasons, however contact has continued with those young people and it was hoped that they would join the groups (LINX and POWAR) and would be supported and encouraged by the Permanence and Child and Family Wellbeing Services to play an active part in the groups in enabling them to have their voice heard.

A questionnaire has been extended to all care leavers asking them what kind of activities they might want to be organised on a regular basis for a range of topics, ie football, netball, dance.

The Board were informed that there were plans to have a number of these events going forwards, and that it was not just limited to Care Leaver Week and there will also be recruitment days throughout the year too as well as the Summer Activity Days where preparation has already commenced.

April Rankin, Child and Family Wellbeing Service and Georgia and Mary (LINX) presented a video and an overview of their experience from Care Leavers Week and what they had been involved with and how they felt that it had made a difference to their confidence and also getting to meet new people.

A big thank you was expressed to Georgia and Mary who had given up their time to prepare the presentations and deliver them to the Board.

Resolved: That the Board noted the update and were encouraged with the continued work that was happening with care leavers and opportunities to get them involved more.

8. Timetable of Meetings 2022/2023

Resolved: That the Board noted the timetable of meetings for 2022/2023.

9. Any Other Business

There was no other business received.

10. Date and Time of Next Meeting

Thursday, 13 January 2022 at 6pm, format to be agreed.



Participation Update



What is Participation

- Participation is the active involvement of children and young people.
- Participation differs from other activities as children and young people are routinely consulted.
- The process by which children and young people influence decision making, which brings about change in them, others, their services and their communities.

What are our aims?

- Our aim is to help children and young people bring about positive change through active participation. We want all services and organisations to listen to the ideas and opinions of young people.
- To enable a platform for SEND and Care experienced young people to have there voice heard on issues that matter to them and to make positive change.





Meet The Staff Team



Brian Wood - Team Leader
-North Targeted Youth
Support and Thematic
Lead for Participation





Hans Mundry Professional Range Youth Worker responsible for Lancashire Youth Council



Suli Hussain Professional Range Youth Worker responsible for POWAR -The SEND Forum



April Rankin Professional Range Youth Worker responsible for LINX (Children in Care Council) and Carer Leavers Forum



VACANT Youth Support Worker



Lorna Harris Youth Support Worker



Adam Riley Youth Support Worker



With 60 young people taking lead roles in participation



County Council

Lancashire Youth Council Lancashire

What has Lancashire Youth Council been up to?

Interviewing senior management recruitment

Interviewing front line youth workers for recruitment

Taking part in Youth Focus
North West research work

Taking part in LCC scrutiny meetings

Youth Studies into Mental Health (a young person's view)

Youth studies into Bullying

Forming a youth interview panel

Each district youth council have been working on projects that are important to their district area

Young people have attended Regional youth forum meetings.

Young people have engaged with the British Youth council supporting National projects Young people have been contacting schools,
Councillors, MP's and other agencies to gain information and to promote their projects.

Young people have had meetings with the High Sheriff of Lancashire who was very interested in young people's activities.

Young people are working on food poverty

Plastic recycling.

The Make Your Mark

Member of Youth Parliament Election



47 Unique Young People

All Together POWAR has had 151 engagements



POWAR Send Forum



What Has POWAR been up to?

- ❖ Young People Can Join Local District Groups
- Creating Easy Meeting reading agendas for the inclusion of our SEND Young people
- Group Members have created a new logo
- ❖ Participated in Interview Panels for new staff
- ❖ Taken part in Young Inspector training
- Inclusion on Projects
- Representing young people on the Send Partnership Board



50 Unique Young People

All Together CICC/CLF has had 191 engagements



July-Present

County Council

LINX Children in Care Council and

Care Leaver Forum

Lancashire

What has CICC and CLF been up to?

- ❖ Participated in Interview Panels for New Posts
- Group Members have attended Face to Face sessions
- Representing Young people at Corporate parenting Board
- ❖ Taking Part in Consultations for social care, Family Safeguarding
- Undertaken Young Inspector training
- ❖ Took Part in Summer Involvement/Care leavers week Events
- Creating Our Journey Videos
- Delivering Presentations to Social Work Academy



Working Alongside









- Personal Advisors
- **❖** Social Workers

- Teams Mangers
- Councillors
- Heads of Services





Upskilling



To Teach Additional skills

"The staff are supportive, and it gives me an opportunity to meet new people and creates an environment for me to talk about mental health." Emma 15

"I feel welcome and it gives me the chance to make positive change"
Mickel 17



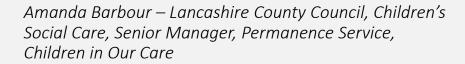


Locations

- The Children in care council, Care Leavers Forum and POWAR is made up of 6 local youth voice Groups, located in:
- ❖ South Skelmersdale & Walton-le-Dale
- ❖ East Gt Harwood and Colne
- ❖ North Lytham St Annes & Lancaster
- ❖ Zoom All Areas







Caroline Waldron – Deputy Designated Nurse – Safeguarding and Looked After Children

Rossendale Dental Pilot











Rossendale Dental Pilot for our Looked After Children

What this presentation will cover

The beginnings – how the pilot came about

Some interesting facts about dentists

What are the aims and objectives of the Pilot?

How the pilot will meet these aims and objectives

Where is the Pilot happening? Who with? When?

Next steps

Questions?

How did the project come about?

- Approach made by a Dental Practice within Rossendale raising concerns that not many children had returned after pandemic
- Opportunity identified for some collaboration between CCG's, Children's Social Care and Dental Practices
- Dental assessment data at its lowest
- A chance to make a real difference for our children and "do things differently"
- Links with Health Inequalities Agenda (and funding)
- Something that no other Local Authority is doing.....well, not like us

Some interesting facts about Dental Practices

- Payment by results
- Work in isolation to the wider Dental Network – no transferring of information between practices (start again syndrome)
- No sharing of data or information in place
 do not know legal status of children
- Knowledge of children in care limited but keen to learn more
- Patients are no longer "registered" with dentists, they are now "known" to their dentist



What are the aims and objectives of the Pilot?

- To improve access for our children to a dentist, dental assessment and dental treatment
- To improve communication between foster carers, dentists, social workers, health professionals
- To address the impact of COVID and prioritise our children
- To support real time recording
- To improve oral health outcomes for our children
- Promote and facilitate positive experiences of accessing dental care that can be carried into adulthood



How will the Pilot meets its aims and objectives?

Improved access

Identification of children in our care

Increased awareness to foster carers, residential staff, connected carers, IRO's, supervising social workers

Improved communication

Referral and contact paperwork (completed by dentists)

Prioritising our children

Financial incentives

Real time recording

5 day turn around

CLA admin process support real time recording

To improve oral health outcomes for our children

Dental notes follow the children akin to medical notes.

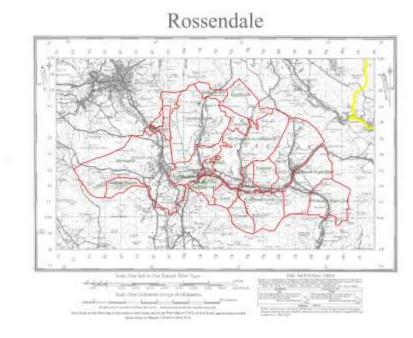
Promote and facilitate positive experiences

Bespoke training package

Listening to what our children have said

Where is the Pilot happening? Who with? When?

- Lancashire children who live with foster carers, connected carers, in residential homes, or with parents subject to a Care Order in Rossendale
- Looked After children who move in to live in Rossendale (foster care, residential care, connected carers, care order at home)
- Covers nominated NHS dental practices in the Rossendale area
- Children in that cohort that have an NHS dentist
- Children in that cohort who are not registered with an NHS dentist
- Started on 20 September



Next steps.....

<u>Lessons learnt from the Rossendale Pilot rolled out across the whole</u> <u>the Lancashire and South Cumbria footprint</u>

 Formal evaluation of the Project by Post Graduate student from UCI and NHSE/I

Foster carer feedback obtained to inform evaluation.

 Children's feedback of their experience gained via ipads in the dental practice immediately following their appointment

 Feedback from professionals involved (CLA admin, social workers, for carers, IRO etc) about how they feel the pilot has worked, and any a that could be improved



Questions?

